



## **Village of Green Oaks**

### **Lead Service Line Inventory and Replacement**

#### **Frequently Asked Questions**

January 12, 2026

**1. What is a lead service line inventory?**

*The lead service line inventory is required by the Illinois Environmental Protection Agency (IEPA) and is the first step in the lead service line replacement process. The purpose of the inventory is to identify and map all the lead service lines in the Village to ensure safer drinking water and protect public health.. The inventory will help the Village prioritize any needed replacements, inform residents, and comply with regulations*

**2. Are there any known lead service lines in the Village?**

*There are no known lead service lines in the Village. The Village's initial water system was constructed in the early 1990's when lead materials were no longer permitted for water lines.*

**3. What is a service line?**

*A service line conveys water from the Village's water distribution system into your home. It consists of two parts:*

- A Village owned portion, which runs from the watermain in the street to the b-box (3-4" circular disk in your yard), and*
- A customer side portion, which runs from the b-box into the home.*

*The Village's watermain and the Village owned portion of the service line are all made of non-lead materials.*

**4. Is my home impacted by lead?**

*If you received a letter stating your service line is non-lead, your home is not impacted by lead. If you received a letter indicating that your service line needs to be inspected, please either take photos as instructed in the letter and email them to [leadtesting@greenoaks.org](mailto:leadtesting@greenoaks.org) or email [leadtesting@greenoaks.org](mailto:leadtesting@greenoaks.org) to set up a time if you would like your service line inspected. Note the inspector will need to enter your home to inspect your service line (typically your basement). After the inspection, the Village will notify you of the results.*

**5. Is the Village's water system contaminated with lead?**

*Due to the relatively young age of the Village's water system (constructed after 1986), the Village-owned portion of the system is not constructed with lead materials. Homes constructed prior to 1986 may potentially have private service lines constructed from lead (as lead was allowed pre-1986). If your house was constructed after 1986 and was never on a well, lead materials would not have been permitted per plumbing code.*

**6. Why did the Village not submit a service line inventory when it was due?**

*The previous water operator submitted information to the IEPA indicating that, due to the age of the Village's water system, no lead service lines were expected. However, the required formal paperwork was not submitted. The Village is now following the required IEPA process to complete and submit the inventory.*

**7. Why was a violation letter sent out?**



*Because the Village did not submit the lead service line inventory by the required deadline, the IEPA required the Village to issue a violation notice. The language in the letter was specified by the IEPA.*

**8. Who can I reach out to with more questions?**

*Please email [leadtesting@greenoaks.org](mailto:leadtesting@greenoaks.org). If you would like to receive a phone call, please include your phone number in the email.*

**9. After the lead service line inventory is submitted, what is the next step?**

*Once the lead service line inventory is completed and submitted, the Village will be submit a lead service line replacement plan to the IEPA if lead service lines are in the system. The final lead service line replacement plan is due April 2027.*

**10. Will this impact water rates?**

*The Village is not anticipating impacts to water rates due to lead service line replacement.*